



ATIO CORPORATION (PTY) LTD

PRIVACY & SECURITY POLICY

ATIO CORPORATION (PTY) LTD (Registration Number: 1991/003343/07) (“ATIO”) including all its associated companies, are committed to respecting the privacy of your personal data and to developing technology that provides you with a safe online experience.

To demonstrate our commitment, ATIO has created this Security and Privacy Statement in order to communicate its intent to provide effective processes for the appropriate handling of such private information and to comply with applicable legislation that governs the authentication, protection and disclosure of personal information. By using the ATIO website, you expressly consent to the use of your personal identifiable information within the scope of the data practices described in this statement.

Types of Information collected by ATIO

For the purpose of business communications, administration and transacting, we may collect and use your personal identifiable information, for example: your name, address, home/telephone number, e-mail and/or account details. This will enable us to:

- Respond to queries or requests submitted by you;
- Process orders or applications;
- Resolve problems with goods and services previously supplied; and/or
- Create products or services that may meet your future requirements.

ATIO will collect, store, process, transmit or otherwise handle personal identifiable information only with the knowledge and consent of you, our customer as provided by you in this document and the applicable End User Agreement.

ATIO also collects anonymous demographic information, which is not unique to you, such as your postal code, age, gender, preferences, interests and favourites.

There is also information about your computer hardware and software that is automatically collected by ATIO. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by us for the operation of any services, to maintain the quality of any services, and to provide general statistics regarding use of the ATIO website.

ATIO also uses your personally identifiable information to inform you of other products or services available from ATIO and our affiliates. ATIO may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The Use of Cookies

We may store some information (commonly known as a “cookies”) on your computer when you visit our web site. This enables ATIO to recognise you during subsequent visits. The type of information gathered is non-personal, such as: the IP address of your computer, the date and time of your visit, which pages you browsed and whether the pages have been delivered successfully. Apart from merely establishing basic connectivity and communications, ATIO may also use this data in aggregate form to develop customised services – tailored to your individual interests and needs. Should you choose to do so, it is possible (depending on the browser you are using), to be prompted before accepting any cookies, or to prevent your browser from accepting any cookies at all. This may however cause certain features of the website not to be accessible.

The Security of Personal Identifiable Data

ATIO has implemented technology, policies and processes aimed at protecting the confidentiality, integrity and availability of your personal information. We will update and refine these measures on an on-going basis. Please note that ATIO cannot be responsible for the privacy policies and practices of other web sites you may access using links from the ATIO website. We recommend that you check the policy of each site you visit and that you contact that specific organisation if you have any concerns or questions. Please be aware that internet communications are inherently unsecure unless they have been encrypted. Your communications may be routed through any number of countries before reaching our web site. ATIO therefore assumes no responsibility or liability of any nature whatsoever for the interception or loss of personal information beyond our control arising from any circumstances whatsoever.

Disclosure of Personal Information

ATIO does not distribute, sell, rent or lease any of your personal information to third parties; unless it's required to deliver the products or services requested by you. In



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In addition, ATIO will not sell your personal information to third parties unless you give us your specific permission to do so. For example, we may disclose your data to a credit card company to obtain payment for a purchase you initiated. It may also be necessary to pass on your data to a supplier who will deliver the product on order. In addition, ATIO may be obligated to disclose personal information to meet any legal or regulatory requirements of applicable laws. ATIO may share data with trusted partners to help us perform statistical analysis, send you an email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to ATIO and they are required to maintain the confidentiality of your information.

ATIO may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party.

ATIO does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Amendments to This Security and Privacy Statement

ATIO reserves the right to amend or modify this Security and Privacy statement at any time.

Contact us

Any questions related to the ATIO privacy policy or the treatment of personal data may be addressed to the contact details below:

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